

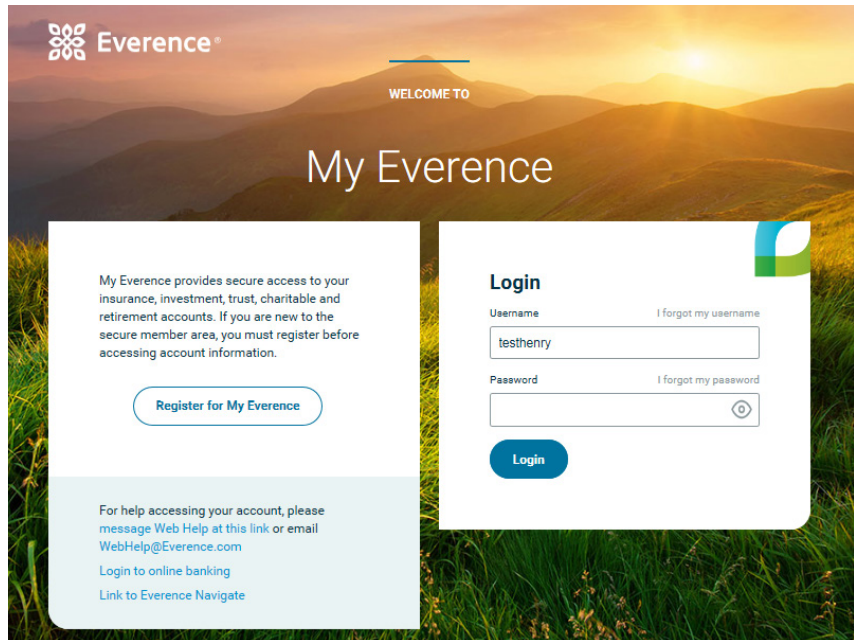
How to access your health claims

Find your Explanation of Benefits statements online

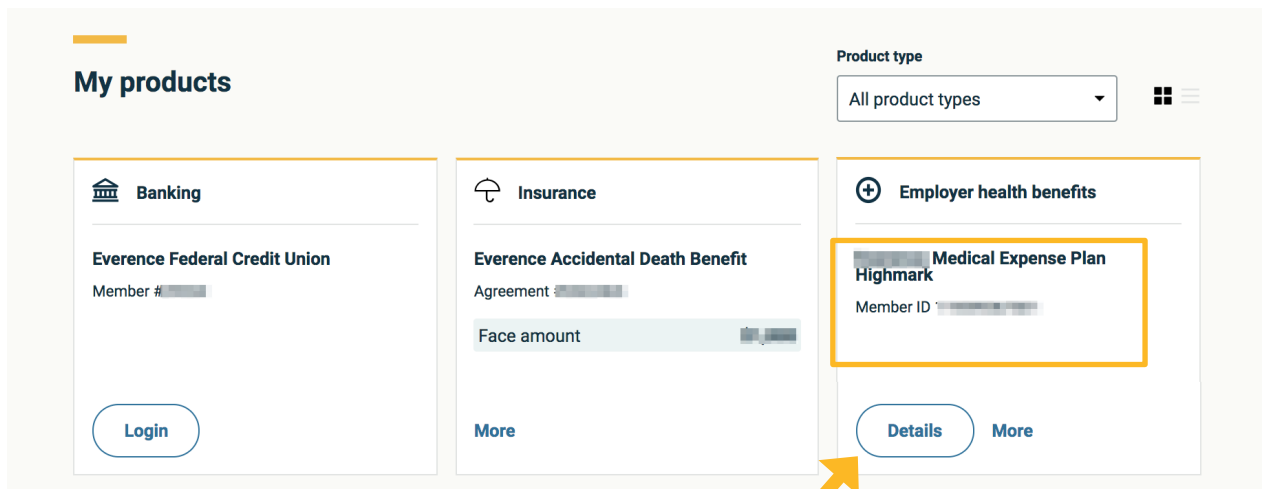
Take the following steps to get easy online access to your Explanation of Benefits (health claims) statements:

1. Visit my.everence.com.

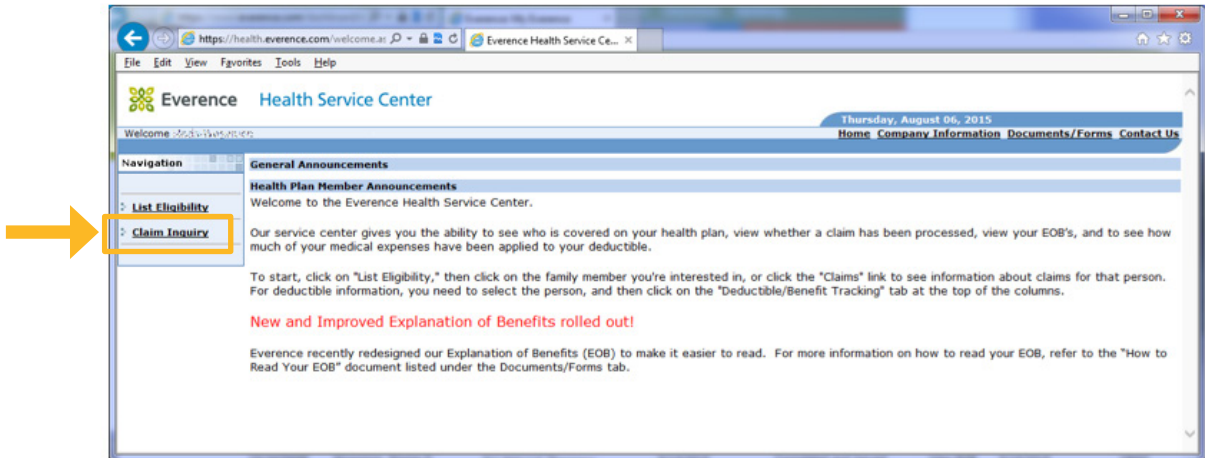
Register for access to “My Everence” if you haven’t already. If you’re registered, enter your user name and password. Then click on the login button.



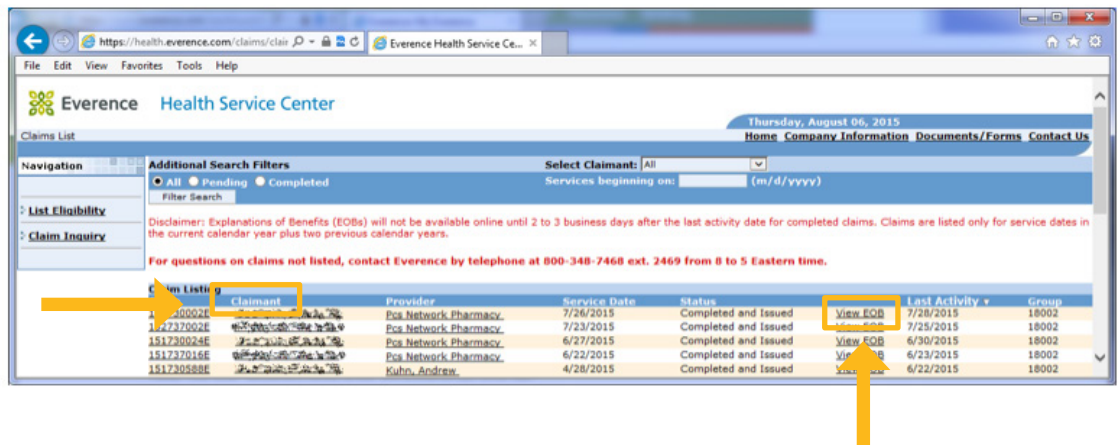
2. You will be directed to your My Everence dashboard where you will find the “My products” section. Find the box with your Health Reimbursement Account and select “Details.”



3. On the left side of the Health Service Center page, click on "Claim Inquiry." This button directs you to the claims listing for everyone covered under your policy.



4. See your medical expense claims that are listed on Explanation of Benefits statements (EOBs). To look at an EOB for a specific claim, click on "View EOB." You can sort claims by family members by clicking on "Claimant." You can also sort claims by clicking on other column titles in the chart.



Need help?

If you have technical difficulties with My Everence, contact: WebHelp@everence.com or (800) 222-5054 ext. 3300.